



TWHA Refund Policy

Note: Refunds for all programs will be reimbursed to the credit card most recently used in the registration process. Late fees are non-refundable.

Learn to Skate

Subject to TWHA Board Review;

Full refund of Regular Registration Fee less \$50, less portion of season missed

U7 – U18

Prior to Evaluations:

Full refund of Regular Registration Fee less \$50 admin fee

After Player's First Skate in Evaluations, Prior to Team assignment:

50% refund of Regular Registration Fee less \$50 admin fee

After Player's Second Skate in Evaluations, Prior to Team assignment (unless due to illness/injury):

25% refund of Regular Registration Fee less \$50 admin fee

After Team Assignment, refund requests due to illness/injury only, and:

Subject to TWHA Board Review; Not to exceed full refund of Regular Registration Fee less \$50, less 10% of full fee, less portion of season missed.

After Team Assignment, no illness or injury:

No refund permitted

***If player has been rostered to a team, the admin fee will be \$100 to cover Hockey Canada and Hockey Alberta Fees.**

Players leaving to play for Calgary Royals or Calgary Fire (Elite hockey stream)

Full refund of Regular Registration Fee prior to season team formation, pro-rated if drafted mid-season